CLAIMS

- 1 1. A method for monitoring electronic communications,
- 2 comprising:

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- 3 receiving a message containing one or more words
- 4 provided by a user during an electronic communication;
- 5 accessing at least a portion of said message;
- 6 generating user profile data, said user profile data to
- 7 identify said user, said user profile data corresponding to
- 8 at least one previous message provided by the user;
 - generating a result indicative of the likelihood that
 - said message relates to a predetermined subject;
 - updating the user profile data with said result.
 - 2. The method of claim 1, wherein said message is
 - provided by the user to a software application, and said
- 3 portion of said message is accessed using a software module.
- 4 3. The method of claim 2, further comprising sending
- 5 said updated user profile date to the software application.
- 1 4. The method of claim 1, wherein receiving the
- 2 message containing one or more words provided by the user

- comprises receiving a text message which has been entered 1
- into a computer by said user. 2
- The method of claim 1, wherein receiving the 5. 1
- 2 message containing one or more words provided by the user
- comprises receiving the message where said message has been 3
- 4 posted to an electronic bulletin board, said electronic
- bulletin board capable of being accessed over a network by 5
- ₽6 one or more users. D

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- The method of claim 2, wherein receiving the 6.
- message containing one or more words provided by the user
- 1 2 2 3 comprises receiving the message provided by the user to the
 - software application, where the software application is one 4
 - of the following: an e-mail application, an online chat 5
 - server application, an electronic bulletin board 6
 - application, a network browser application, and a parental 7
 - monitoring system application. 8

2 a portion of the message using the software module comprises

3 transmitting a segment of the message to the software module

4 over a network, said segment having a predetermined length.

1 8. The method of claim 7, wherein accessing at least

transmitting the segment of the message to the software

module over a network, said segment being determined by an

add-on module associated with the software application

according to said predetermined length.

- 1 9. The method of claim 2, wherein generating user
- 2 profile data comprises sending said user profile to said
- 3 software module, sending information relating to the user's
- 4 identity and sending a user level, said user level
- 5 corresponding to a likelihood that the user has provided
- 6 communications relating to the predetermined subject.

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- 1 10. The method of claim 2, further comprising:
- assigning a user level to said user, said user level to
- 3 be a function of one or more previous messages the user has
- 4 provided to the software application, said user level to
- 5 vary as the likelihood that said previous messages relate to
- 6 the predetermined subject;
- 7 assigning word values to each of the one or more words
- 8 contained in the message, said word values to be a function
- 9 of the likelihood that the one or more words to which said
 - word values are assigned relate to the predetermined
- subject;
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- assigning word levels to each of the one or more words
- contained in the message, said word levels to be a function
- of the likelihood that the one or more words to which said
- word levels are assigned relate to the predetermined
- 16 subject;
 - 17 assigning repeated indices to each of the one or more
 - 18 words contained in the message; and
 - determining a set of counted words, said set of counted
 - 20 words corresponding to the word levels and repeated indices
 - 21 for the one or more words in said message, said set of
 - 22 counted words to further correspond to said user level.

- 12. The method of claim 1, wherein receiving the message containing one or more words provided by the user comprises receiving an analog message provided by the user and converted said analog message to a digital message.
- 1 13. The method of claim 2, wherein accessing a portion 2 of said message using a software module comprises accessing 3 a portion of said message using a software module, said

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- software module to be remote from the software module, said 4
- software application to be in communication with said 5
- software module over a network. 6
- 1 The method of claim 2, accessing a portion of said 14.
- message using a software module comprises accessing a 2
- 3 portion of said message using a software module, said
- software module to be remote from the software module, said 4
- 35 6 7 8 TILDEN software application to be in communication with said
 - software module over a network, said user to be remote from
 - said software application, said user to provide said message
 - to said software application over said network.
- l± 1 15. The method of claim 1, further comprising
 - displaying a user level indicator to a system monitor, said 2
 - user level indicator to be a function of the updated user 3
 - profile level, said system monitor to be monitoring one or 4
 - more users concurrently.

- 16. The method of claim 15, wherein displaying the 1
- user level indicator to the system monitor comprises 2
- illuminating a series of colored lights, said colored lights 3
- to be visible to the system monitor, said colored lights to 4
- be illuminated as a function of user level. 5
- The method of claim 15, wherein displaying the 1 2 user level indicator to the system monitor comprises 10 3 10 displaying the user level indicator to the system monitor, **4** 5 6 said system monitor to be monitoring one or more users and receiving user level indicators for said one or more users, said one or more users to provide one or more messages, said user level indicators for said one or more users to be displayed contemporaneously with the receiving of said one 9 or more messages.
 - 18. The method of claim 15, further comprising 1
 - reducing the ability of the user to continue to provide 2
 - messages where the user level indicator exceeds a reference
 - user level.

- 19. A method of analyzing a digital communication, 1 2 comprising: assigning a word value to each of a plurality of words; 3 identifying a predetermined portion of said digital 4 communication, said predetermined portion to contain one or 5 6 more words; 7 identifying a subset of the one or more words in said 8 predetermined portion; and 道 9 知 determining a message value for said predetermined portion, said message value corresponding to the word values of said selected subset, said message value to be indicative of the likelihood that said message relates to a predetermined subject.
 - The method of claim 19, further comprising: 1
 - assigning a user level to a user, said user to provide 2
 - said digital communication, said user level to be 3
 - proportional to the likelihood that said user has provided 4
 - 5 one or more digital communications relating to the
 - predetermined subject; 6
 - comparing said message value with a reference value; 7

- 8 and,
- 9 altering said user level corresponding to the
- relationship between said message level and said reference 10
- 11 value.
- The method of claim 20, further comprising: 1
- 2 adjusting a visual indicator in proportion to the user
- level, said visual indicator to be visible to a system 3 1
- monitor, said visual indicator to be representative of the
 - likelihood that the user has provided communications
 - relating to the predetermined subject.
 - The method of claim 19, further comprising: 22.
 - assigning a user level to a user, said user level to be
 - a function of the message value of at least one digital 3
 - communication provided by the user; 4
 - assigning a word level to each of the plurality of 5
 - words, said word level corresponding to the likelihood that 6
 - the word to which the word level has been assigned relates 7
 - 8 to the predetermined subject; and

- assigning repeated indices to each of the plurality of
- words, said plurality of words to include a first word. 2
- 23. The method of claim 22, wherein identifying the 1
- 2 subset of the one or more words in said predetermined
- portion comprises limiting said subset of words in said 3
- predetermined portion to the relationship of the word levels
- 5 for said one or more words to said user level.

24. The method of claim 22, wherein identifying the subset of the one or more words in said predetermined portion comprises identifying the subset of words in said predetermined portion which have word levels not greater

- 25. The method of claim 22, further comprising 1
- limiting the subset of the one or more words in said 2
- 3 predetermined portion based on the repeated indices of said
- one or more words, where said repeated indices correspond to 4

than the user level.

- 5 the number of times that words having repeated indices not
- 6 greater than each other are to appear in said subset.
- 1 26. The method of claim 22, further comprising
- 2 limiting the subset of the one or more words in said
- 3 predetermined portion based on the repeated index of a first
- 4 word, said repeated index for said first word represents a
- 5 threshold number of times that words having repeated indices
- 6 not greater than said repeated index for said first word
- 7 appear in said subset.
 - 27. The method of claim 22, wherein said word levels, repeated indices and word values are stored in an electronic database.
 - 1 28. The method of claim 19, where selecting the
 - 2 predetermined portion of said digital communication
 - 3 comprises selecting a sentence contained within said digital
 - 4 communication.

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- 29. The method of claim 19, where selecting the 1
- predetermined portion of said digital communication 2
- comprises selecting a group of words, said group to contain 3
- between 5 and 15 words. 4

- 30. The method of claim 19, further comprising: 1
- assigning a user level to a user, said user level to be 2
- **3** a function of the message value of at least one digital
- 114 communication provided by the user;
- 5 5 6 determining a reference level, said reference level to
 - represent a predetermined threshold for said user level;
 - determining a level interval, said level interval to
- 7 7 8 9 represent a number of increments within each user level;
- determining a user detail level, said user detail level 14
 - to represent the level interval which the user has obtained; 10
 - 11 and

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- comparing the message value and user level to the 12
- 13 reference value.

- The method of claim 30, wherein comparing the 1
- message value and user level to the reference value 2

- comprises determining if both the message value and the user 3
- level are greater than the reference value and, if so, not 4
- adjusting the user level and the user detail level. 5

- The method of claim 30, wherein comparing the 1
- message value and user level to the reference value 2
- comprises determining if both the message value and the user 3
- level are greater than the reference value and, if not,
- 5 ID 5 ID 6 determining if the message value is greater than the
 - reference value and not less than the user level incremented
 - by one.

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- The method of claim 32, wherein determining if the
- message value is greater than the reference value and not 2
- less than user level incremented by one comprises 3
- determining if the message value is greater than the 4
- reference value and not less than the user level incremented 5
- by one and, if so, increasing the user level to a value 6
- 7 correlated to the message value.

- 34. The method of claim 32, further comprisingdetermining, where the message value is not greater than the
- 3 reference value and less than the user level incremented by
- 4 one, whether the message value is greater than the reference
- 5 value and the user level is not less than the reference
- 6 value and, if so, incrementing the user detail level, and,
- 7 if not, decrementing the user detail level.
 - 35. An apparatus for monitoring communications, comprising:
 - a memory including at least one instuction; and
 - a processor coupled to the memory, the processor, in response to the at least one instruction, to,
 - receive a message containing one or more words provided by a user during an electronic communication,
- 8 transmit at least a portion of said message, and
- 9 generating user profile data, said user profile data to
- 10 be used to identify said user, said user profile data
- 11 corresponding to at least one previous message provided by
- 12 the user.

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- 1 36. The apparatus of claim 35, wherein said message is
- 2 provided by said user to a software application, said at
- 3 least a portion of said message is transmitted to a software
- 4 module, and said user profile data is provided to said
- 5 software module.

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- 37. The apparatus of claim 36, wherein said software module includes software program code to,
 - generate a result indicative of the likelihood that said message relates to a predetermined subject,

update said user profile data using said result, and send said updated user profile data to the software application.

- 1 38. The apparatus of claim 35, wherein the software
- 2 application is executed by said processor.
- 1 39. The apparatus of claim 35, wherein the user
- 2 provides said message to an electronic bulletin board, said

- 3 electronic bulletin board capable of being accessed over a
- 4 network by one or more users.
- 1 40. The apparatus of claim 36, wherein the software
- 2 application is one of the following: an e-mail application,
- 3 an online chat server application, an electronic bulletin
- 4 board application, a network browser application, and a
- 5 parental monitoring system application.
 - 41. The apparatus of claim 36, wherein the processor further includes at least one instruction to transmit a segment of the message to the software module over a network, said segment having a predetermined length.
- 1 42. The apparatus of claim 41, wherein said segment is
- 2 determined by an add-on module associated with the software
- 3 application according to said predetermined length.

- 1 43. The apparatus of claim 35, wherein the user
- 3 identity and a user level, said user level to be a function

profile data includes information relating to the user's

- 4 of the likelihood that the user has provided communications
- 5 relating to the predetermined subject.
- 1 44. The apparatus of claim 36, wherein the processor 2 further includes at least one instruction to,
 - assign a user level to said user, said user level to be a function of one or more previous messages the user has provided to the software application, said user level to vary as the likelihood that said previous messages relate to the predetermined subject;
 - assign word values to each of the one or more words contained in the message, said word values to be a function
- 10 of the likelihood that the one or more words to which said
- 11 word values are assigned relate to the predetermined
- 12 subject;

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- assign word levels to each of the one or more words
- 14 contained in the message, said word levels to be a function
- 15 of the likelihood that the one or more words to which said
- 16 word levels are assigned relate to the predetermined

- 17 subject;
- assign repeated indices to each of the one or more
- 19 words contained in the message; and
- 20 determine a set of counted words, said set of counted
- 21 words to be a function of the word levels and repeated
- 22 indices for the one or more words in said message, said set
- 23 of counted words to further be a function of said user
- 24 level.

- 45. The apparatus of claim 36, wherein said result is used to update the user profile data before it is sent to the software application.
- $^{\frac{1}{2}}$ 1 46. The apparatus of claim 35, where the message
 - 2 provided by the user is an analog message which is converted
 - 3 into a digital message.
 - 1 47. The apparatus of claim 36, where said software
 - 2 module is remote from said software application, said

software module to be in communication with said software 3 application. 4 1 2 3 48. The apparatus of claim 36, where said software 4 application is in communication with said software module over a network, said user to be remote from said software 5 6 application, said user to provide said message to said 7 software application over said network. The apparatus of claim 35, further comprising:

a user level indicator, said user level indicator to be a function of the updated user profile data, said user level indicator to be visible to a system monitor, said system monitor to monitor one or more users concurrently.

- 1 50. The apparatus of claim 49, wherein said user level
- indicator comprises a series of colored lights, said series 2
- of colored lights to be illuminated as a function of the 3
- user level.

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- 1 51. The apparatus of claim 49, wherein the system
- 2 monitor is to monitor one or more users and receive user
- 3 level indicators for said one or more users, said one or
- 4 more users to provide one or more messages, said user level
- 5 indicator for said one or more users to be displayed
- 6 contemporaneously with the receiving of said one or more
- 7 messages.

- 52. The apparatus of claim 49, wherein the ability of the user to continue to provide messages to said software application is reduced in response to the user level exceeding a reference user level.
- 1 53. An apparatus to analyze a digital communication,
- 2 comprising:
- a memory including at least one instruction; and
- a processor coupled to said memory, the processor, in
- 5 response to the at least one instruction, to,
- 6 assign a word value to each of a plurality of words,
- 7 select a predetermined portion of said digital

- communication, said predetermined portion to contain one or 8 9 more words, identify a subset of the one or more words in said 10 predetermined portion, and 11 determine a message value for said predetermined 12 portion, said message value corresponding to the word values 13 of said subset of the one or more words, said message value 14 15 to be indicative of the likelihood that said message relates to a predetermined subject. 16 ı The apparatus of claim 53, wherein said processor 54. further includes at least one instruction to, assign a user level to a user, said user to provide said digital communication, said user level to be ¹ 5 proportional to the likelihood that said user has provided one or more digital communications relating to the 6 predetermined subject, 7
 - compare said message value with a reference value, and, 8. alter said user level as a function of the relationship 9 10 between said message level and said reference value.

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- 55. The apparatus of claim 54, wherein said processor further includes at least one instruction to, adjust a visual indicator in proportion to the user
- 4 level, said visual indicator to be visible to a system
- 5 monitor, said visual indicator to be representative of the
- 6 likelihood that the user has provided communications
- 7 relating to the predetermined subject.
 - 56. The apparatus of claim 54, wherein said processor further includes at least one instruction to,
 - assign a user level to a user, said user level to be a function of the message value of at least one digital communication provided by the user,
- communication provided by the user,
 assign a word level to each of the plurality of words,
- 1 said word level to be a function of the likelihood that the
 - 8 word to which the word level has been assigned relates to
 - 9 the predetermined subject, and
 - 10 assign repeated indices to each of the plurality of
 - 11 words, said plurality of words to include a first word.

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- 57. The apparatus of claim 56, wherein said processor further includes at least one instruction to,
- 3 limit said subset of words in said predetermined
- 4 portion as a function of the relationship of the word levels
- 5 for said one or more words to said user level.
- 1 58. The apparatus of claim 56, wherein said subset has 2 word levels no greater than the user level.
 - 59. The apparatus of claim 56, wherein said processor further includes at least one instruction to,

limit said subset of words in said predetermined portion based on the repeated indices of said one or more words, where said repeated indices are a function of the

- 6 number of times that words having repeated indices not
- 7 greater than each other are to appear in said subset.
- 1 60. The apparatus of claim 56, wherein said processor
- 2 further includes at least one instruction to,
- 3 limit the subset of the one or more words in said

- predetermined portion based on the repeated index of a first 4
- 5 word, said repeated index for said first word represents a
- threshold number of times that words having repeated indices 6
- 7 not greater than said repeated index for said first word
- appear in said subset. 8
- 61. The apparatus of claim 56, wherein said word 1 levels, repeated indices and word value are stored in an 2 **1** 3 electronic database.
 - The apparatus of claim 53, wherein said predetermined portion of said digital communication is a sentence contained in said digital communication.
 - 1 The apparatus of claim 53, wherein said
 - predetermined portion of said digital communication is a 2
 - 3 group of words, said group to contain between 5 and 15
 - words. 4

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- The apparatus of claim 53, wherein said processor 1
- 2 further includes at least one instruction to,
- 3 assign a user level to a user, said user level to be a
- function of the message value of at least one digital 4
- 5 communication provided by the user,
- determine a reference level, said reference level to 6
- 7 represent a predetermined threshold for said user level,
- 28 determine a level interval, said level interval to
 - represent a number of increments within each user level,
 - determine a user detail level, said user detail level
 - to represent the level interval which the user has obtained,
 - and

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- 12 13 13 14 compare the message value and user level to the
 - reference value.
 - 1 The apparatus of claim 64, wherein said processor 65.
 - 2 further includes at least one instruction to,
 - determine if the message value and the user level are 3
 - 4 both less than the reference value, and, if not, determining
 - if the message value is greater than the reference value and 5
 - not less than the user level incremented by one, 6
 - setting, where the message value is greater than the

- 8 reference value and not less than the user level incremented
- 9 by one, the user level to a value correlated to the message
- 10 value,

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- 11 determining, where the message value is not greater
- 12 than the reference value and less than the user level
- 13 incremented by one, whether the message value is greater
- 14 than the reference value and the user level is not less than
- 15 the reference value and, if so, incrementing the user detail
- 16 level and, if not, decrementing the user detail level.
 - 66. A computer program product, comprising:
- $\frac{1}{2}$ a computer usable medium having computer readable code
 - 3 embodied therein to monitor electronic communications, the
 - computer readable program code in said computer program
- embodied therein to 4 computer readable p 5 product comprising:
 - 6 first computer readable program code to receive an
 - 7 electronic communication containing one or more words
 - 8 provided by a user;
 - 9 second computer readable program code to access at
 - 10 least a portion of said electronic communication;
 - 11 third computer readable program code to generate user
 - 12 profile data, said user profile data to be used to identify
 - 13 the user, said user profile data to correspond to at least

15 fourth computer readable program code to generate a

16 result indicative of the likelihood that said electronic

17 communication relates to a predetermined subject; and

18 fifth computer readable program code to update the user

19 profile data with said result.

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- 67. A computer program product of claim 66, wherein said first computer readable program code to receive an electronic communication containing one or more words comprises first computer readable program code to receive a text message which has been entered into a computer by said user.
- 1 68. A computer program product of claim 67, wherein
- 2 said first computer readable program code to receive the
- 3 electronic communication containing one or more words
- 4 comprises first computer readable program code to receive
- 5 the electronic communication where said electronic
- 6 communication has been posted to an electronic bulletin

- board, said electronic bulletin board capable of being 7
- accessed over a network by one or more users. 8
- 69. A computer program product of claim 66, wherein 1
- 2 said first computer readable program code to receive the
- electronic communication containing one or more words 3
- 4 comprises first computer readable program code to receive
- 5 the electronic communication containing one or more words
- provided by the user to a software application, where the ₫6
- 9 7 8 9 10 10 software application is one of the following: an e-mail
 - application, an online chat server application, an
 - electronic bulletin board application, a network browser
 - application, and a parental monitoring system application.
 - 70. A computer program product of claim 66, wherein 1
 - said second computer readable program code to access at 2
 - 3 least a portion of said electronic communication comprises
 - second computer readable program code to transmit a segment 4
 - of the electronic communication to a software module over a 5
 - network, said segment having a predetermined length. 6

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2 said second computer readable program code transmits the

3 segment of the electronic communication to a software module

4 over a network, said segment being determined by an add-on

5 module associated with the software application according to

6 said predetermined length.

72. A computer program product of claim 66, wherein said second computer readable program code to generate user profile data comprises computer readable program code to send information relating to the user's identity to a software module, computer readable program code to send a user level to a software module, said user level to be correspond to the likelihood that the user has provided electronic communications relating to the predetermined subject.

- 73. A computer program product of claim 66, further
- 2 comprising:
- 3 sixth computer readable program code to assign a user

- 4 level to said user, said user level to be correspond to one
- 5 or more previous electronic communications the user has
- 6 provided to a software application, said user level to vary
- 7 as the likelihood that said previous electronic
- 8 communications relate to the predetermined subject;
- 9 seventh computer readable program code to assign word
- 10 values to each of the one or more words contained in the
- 11 electronic communication, said word values to be a function
- 12 of the likelihood that the one or more words to which said
- 13 word values are assigned relate to the predetermined
- 以 subject;

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- eighth computer readable program code to assign word
- levels to each of the one or more words contained in the
- electronic communication, said word levels to be a function
- of the likelihood that the one or more words to which said
- 19 word levels are assigned relate to the predetermined
 - 20 subject;
 - 21 ninth computer readable program code to assign repeated
 - 22 indices to each of the one or more words contained in the
 - 23 electronic communication; and
 - tenth computer readable program code to determine a
 - 25 subset of words, said subset to be based on the word levels
 - 26 and repeated indices for the one or more words in said

- electronic communication, said subset to further be based on 27
- 28 said user level.
- 74. A computer program product of claim 66, wherein 1
- 2 said third computer readable program code to generate the
- result indicative of the likelihood that said message 3
- 4 relates to the predetermined subject comprises computer
- 5 readable program code to generate the result indicative of
- the likelihood that said message relates to the
- predetermined subject, said result to be used to update said
 - user profile data, said updated user profile data to be sent
- to a software application, said software application to
 - alter the user's ability to continue to provide electronic
 - communications based on the updated user profile data.
 - 75. A computer program product of claim 74, further 1
 - 2 comprising:

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- sixth computer readable program code to display a user 3
- level indicator to a system monitor, said user level 4
- indicator to correspond to the updated user profile level, 5

- said system monitor to be monitoring one or more users 6
- concurrently.
- 76. A computer program product of claim 75, wherein 1
- said sixth computer readable program code to display the 2
- user level indicator to the system monitor comprises 3
- 4 computer program readable code to display the user level
- 5 indicator to the system monitor, said system monitor to be
- monitoring one or more users and receiving user level
 - indicators for said one or more users, said one or more
 - users to provide one or more messages, said user level
 - indicators for said one or more users to be displayed
 - contemporaneously with the receiving of said one or more
 - messages.